# The Art of Retail Management



Art...you don't have to look in an old museum or uptown studio to find it. Art can emerge from everyday situations...from ordinary people with a passion for what they do.

At TallySoft®, helping retail businesses maximize their point of sale capabilities is our art form. We've developed a state-of-the-art system — **TallySales**® — that enables retailers to harness the information generated at the point of sale, and use it in business-critical applications like inventory management, marketing, sales and financial reporting, and customer relationship management.



Close collaboration with our retail clients colors everything we do at TallySoft. The functionality and flexibility of TallySales is a direct result of that collaboration.

## TallySales delivers:

- Complete processing of all types of sales (and non-sales) transactions...everything from credit card processing and layaway, to special orders and customer quotes.
- Inventory management for efficient ordering and tracking of products in one store location, or between many locations; even tracking serial numbers for warranty, product recalls and licensing.
- Automation of a wide variety of financial and sales reporting tasks, with more than 350 ready-made report templates.
- Workforce administration, including scheduling, hours and commission tracking, and sales analysis.
- Gift, merchandise credit and membership card programs for customer convenience and building customer loyalty.
- Customer relationship management capabilities that analyze what customers are buying, and when, helping to build targeted lists for marketing campaigns.



The two main components of the TallySales system — TallySales Point of Sale Suite and TallySales Back Office Management Suite— work seamlessly together to help you capture critical data, then organize and analyze it.

### **TallySales Point of Sale Suite**

Since the cash register is the heart of any retail operation, TallySales Point of Sale Suite features easy-to-use, graphical touch-screen technology that reduces the learning curve for your salespeople, and speeds the process of gathering sales, customer, inventory and employee information. Colorful speed keys put the most commonly used POS functions at your fingertips. Standard interfaces such as a barcode scanner, keyboard, and mouse are also included.



# **TallySales Back Office Management Suite**

This tool lets you effectively manage the activities of ordering and receiving, reporting, employee/sales force management, and marketing. Using TallySales Back Office Management Suite, you can develop reports and initiate processes that will have a direct benefit to your bottom line. For example, you can market to your entire customer base, or target a specific group based on purchasing history. TallySales Back Office can help you can analyze sales data by employee as a means to encourage cross-selling and up-selling. Tally Sales Back Office also controls security and database access for any specific network of registers at the headquarters or satellite stores.

Like a work of art, business is often times subjective — the same process that works well for one retailer, may not be right for your business. That's why TallySales can be easily configured to meet a wide variety of business requirements. For example, if you would like to offer your customers the option of trade-ins to increase their purchasing power, TallySales will make the process fast and simple for your sales staff. What about bundling products together to boost your sales? TallySales includes a "packaging" option that will help you simplify what can be a complex and tedious transaction.

### TallySales eCommerce

In addition, TallySales can take you beyond the traditional storefront with our eCommerce solution for creating and managing an online store. TallySales eCommerce provides full integration into TallySales Back Office Management Suite, so that Web sales orders and customer information are automatically available for inclusion in management reporting tools.



Since 1988, TallySoft, a division of Point of Sale Technologies, has been serving the retail industry with point of sale software solutions.

In 1995, the company launched the TallySales Retail Suite for Windows, and in 1997 TallySales became one of the first 32-bit Windows implementations with open database architecture. Today, TallySoft serves clients across the United States and internationally with state-of-the-art software and highly responsive customer service.



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